



5th International Conference on
Information Systems for
Crisis Response and Management

Washington, DC, USA
May 4-7, 2008
<http://www.iscram.org>

CALL FOR PAPERS

FOR A SPECIAL *ACADEMIC* SESSION ON

Trust in Emergency Planning and Response

Session ID: ORG-04

Motivation

Emergency planning and response requires collaboration, often with others with whom there are no prior relationships. Disasters cross man-made borders, nations and sometimes continents, bringing together people, both professional as well as voluntary, who have never worked together before. Prior research suggests that trust is a crucial element in effective team functioning. A disaster can strain local resources and force collaboration amongst groups who previously had not prepared to work together and this can be in times where time is critical and there is no time to build relationships. Most of the literature assumes that relationships and roles amongst stakeholders are well-defined. However, this is a dangerous assumption in the case of emergencies that are large or unexpected or have not been previously experienced. In such cases a new team must be quickly formed without time to build a history that develops trust and so *swift* trust must develop. Another emerging element is that emergency professionals are working as virtual communities adding another dimension to the complexity of the situation at hand. Open source software systems are bringing together a multitude of humans and agencies to work collaboratively in effort to respond efficiently to a crisis and to manage the response and recovery efforts effectively. When multiple organizations work together in emergency management in-group/out-group effects can diminish team effectiveness and trust can be difficult to build.

This mini track calls for papers that clarify or test the unique challenges of developing and maintaining trust in emergency planning and response.

Topics

- *Swift Trust in Ad Hoc Emergency Teams*
- *Recommendations for Building Trust in Emergency Management Teams*
- *Building Rapid Trust for Unexpected Disaster Management*
- *Collaboration and Trust in Virtual Communities*
- *Incident Management and Team Trust Building*

- *Empirical Studies of Trust in Emergency Management Teams*
- *The Impact of Trust on Effectiveness in Emergency Planning and Response*
- *Developing and Maintaining Long Term Trust in Emergency Teams*
- *The Effects of Trust on Emergency Planning and Response Teams*
- *Issues in eDiscourse and Trust*
- *Building Trust in Communities of Practice for Emergency Management*

Type of contribution:

Academic Session: we invite researchers from academia or research labs to present their research or research-in-progress papers. Prospective presenters submit a regular research (or research-in-progress) paper.

Important Notice:

- All submissions must be formatted according to the ISCRAM 2008 formatting guidelines. Templates and instructions are published on www.iscram.org.
- All submissions must be submitted through the ISCRAM 2008 conference paper submission web page at www.conftool.com/iscram2008. Instructions for the ConfTool system can be found on www.iscram.org.
- All papers and presentations will go through a double-blind review process, leading to a decision of (conditional) acceptance or rejection.
- Accepted papers will be included in the ISCRAM 2008 program and published in the official proceedings if and only if
 - (1) the paper is formatted according to the instructions,
 - (2) the authors sign the copyright transfer form and
 - (3) one of the authors registers for the conference and pays the registration fee before the cut-off date for early registration.
- Authors who have multiple papers accepted can only register for and present one paper at the conference; co-authors need to register separately.

Session Chairs:



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Important ISCRAM 2008 Dates:

- December 21, 2007: Paper submission deadline
- February 10, 2008: Notification of (conditional) acceptance
- February 22, 2008: Early registration deadline
- March 1, 2008: Final camera-ready paper submission deadline
- May 4-7, 2008: ISCRAM 2008

About ISCRAM:

The ISCRAM Community is a worldwide community of researchers, scholars, teachers, students, practitioners and policy makers interested or actively involved in the subject of Information Systems for Crisis Response and Management. At its annual international conference alternating between the US and Europe, the ISCRAM Community gathers to present and discuss the latest research and developments in this growing area during an interactive and stimulating 3 day program. The ISCRAM Community also organizes an International Summer School for PhD students and ISCRAM-CHINA, an annual conference for ISCRAM research in China. All information on ISCRAM can be found at <http://www.iscram.org>

ISCRAM 2008 will be held from 4-7 May at the George Washington University (GWU) located in Washington, DC, USA. The conference will be hosted by GWU's Institute for Crisis, Disaster, and Risk Management (ICDRM). All details on this conference will be made available via the ISCRAM website mentioned above.